

Response to Pre-bid queries received before the duly notified cut-off deadline in connection with Invitation For Expression Of Interest For 'Electronic Examination and Assessment System for Youth Computer Training Centres, West Bengal'.

Sl No	Reference No	As it appears in the EOI	Query	Response
1	Part I, Sl No 3	It is stated that the document is a EOI (Expression of Interest) However there has been EMD and Document fee is asked for in the document	Is it only a Expression of Interest document or a also a request for proposal. If the latter is correct then the very purpose of an EOI is defeated.	Expression of Interest is to seek offers from interest bidders.
2	Part II, Sl No 2	The Examination and Assessment system envisaged is a web browser based application that can be hosted in the cloud for online access through internet. The solution should have the capability to urn tests offline as well. The examination should be available to the students on-demand during normal business hours of any day including Sundays.	Please clarify whether you wish to conduct an web based test? Or offline test? If it is available on demand: do you mean to say that the application should be live for round the clock for any body to down load at any point in time? Please note these kind of tests are conducted offline with local intranet.	EOI stands. The mentioned scope of work is self explanatory.
3	Part II, point 2	The system aims at achieving total automation.....	Please clarify the detail scope of the application to be used for these purposes?	EOI stands. The mentioned scope of work is self explanatory.
4	Part II, Point ii of a)	EEAS Master, & Examiners	Is it going to be a multiple choice question type examination or subjective type question examination?	While we envisage MCQ type examination for now, the platform should be able to support any future requirement for subjective type questions too.
5	Prt II, v. MCQ/online Exam	Supports Multiple choice question as well as descriptive questions for online examinations	Please clarify? In practice and trend in the industry that it is always MCQ type question examinations are conducted. For Descriptive type question examinations it needs a separate platform all together.	While we envisage MCQ type examination for now, the platform should be able to support any future requirement for subjective type questions too.
6	Part II, v	Random/ Shuffled questions in examinations	Please clarify how many shifts of exams to be conducted and who will be responsible for preparation of the questions? What is going to be the duration of the examination.	Deaprtment, YCTCs & selected bidder to mutually agree on shifts & schedule for a 1 hour exam and at least 50,000 exam conducted at the end of every six months. Question bank development is responsibility of bidder.
7	Part II, iv	Question paper indent	Why need to indent for question papers since it is going to be computer based test?	This is an electronic indent and is required to keep track of different question papers generated from question bank and participants who have appeared per centre.
8	Part II, v	Question Bank Management	Please clarify in detail? Question banks are to be created for this examination? Who will provide the content from subject matter experts?	Question bank development is responsibility of bidder.
9	Part II, vi)	Dummy Number Generation	What do you mean by that? Please clarify	This is to accommodate future requirements for subjective questions. Unlike MCQs that are automatically assessed, subjective questions will have to be assessed by examiners. In such a case, a dummy number needs to be generated instead of the student's role number so that the examiner may not know of the identity of the student whose paper is being corrected
10	Part II, vi	Duplicate Number Student Mapping	Please clarify what do you mean by that?	To be read as "Dummy Number Student Mapping". This is the master that maps the dummy number generated above to the student for whom such dummy number was generated

11	Part II, vi	External Exam Valuation dates	When do you plan to do this and why it is required when it is a online examination as mentioned before? Please clarify	This feature is required for an eventuality where the final grade of student is a sum total of electronic examination and lab exam/viva.
12	Part II, vi	Exam ledger generation	What does it mean?	This is a ledger that contains marks obtained by student in examination - prior to any moderation or grace rule application.
13	Part II, vii	Exam ledger data porting	What does it mean?	This is required to cater to any future requirement where marks are consolidated from other activities - internal quizzes, labs, vivas, etc. This may also be required for exams conducted in offline mode - where marks need to be separately ported to server subsequent to exam.
14	Part II, vi	Grade generation	Is it ascending or descending? Or any other logic going to be used for this?	To be discussed post award with winning bidder
15	Part II, vii	Moderation mark limit for degree	What does it mean if it is a on line multiple choice question examination? Please clarify	This is related to grade rules to accommodate changing of marks required for achieve a particular grade.
16	Part II, vii	Moderation	What does it mean?	This is related to grade rules to accommodate changing of marks required for achieve a particular grade.
17	Part II, vii	Result publishing	Where do you want to publish the result? Do you want to use the department/ government of Wb Website or any other medium for this? Do you want us to provide you our DC for the same? Please clarify.	Results to be made available to department for department to put up on their website.
18	Part II, vii	Individual and consolidated mark sheet generation	Please clarify what do you mean by consolidated?	Consolidated marks sheet means centerwise consolidation of marks.
19	Part II, b, i	The center/ nodal office will verify the candidate after complete the verification the candidate will get the verification message and mail.	When do you intend to collect any fees from the candidates if there is any? Please calrify	Kindly refer part- iii , 9(i) of the EOI.
20	do	After examination schedule has been launched, verified students will get access to....	Is it going to be multiple subject examination or only the date wise schedule is expected? Please clarify	course will have one exam which will be conducted on multiple dates , on request by YCTCs. Provision for fail (supplementary) or absentee candidates needs to be factored.
21	Part II, ii	The nodal officer will verify the training providers and training centers, after completing the verification process the center will get the verification message and mail.	Who is going to be nodal officer? Is the training center hardware and other infrastructures adequate to conduct such examinations? Where are they located? Can you share the list of such centers along with the infra availability?	DYS will nominate the nodal officer in due course of time. YCTCs are required to have atleast 10 PCs which are networked and having internet connectivity. The districtwise list of training centers are available on DYS website.
22	Part II, ii	Will organize all logistics required for the exam- requisite PCs, connectivity, power etc.	Who will organize all these hardware? Please clarify	Please read the EOI carefully. YCTCs will be providing this.
23	Part II, ii	Will display exam results after the same have been declared	Where? Please clarify	The results will be displayed on department website. Candidates can view their results online as well as on the respective YCTC notice board.
24	Part II, ii	Will provide students with the facility of printing their exam results/ Certificates	From where do you want them to print the same? Is there any format? Please clarify	Please read the EOI carefully. Candidates can view their results online as well as on the respective YCTC notice board. DYS is already having a approved format which will be shared with winning bidder

25	Part II, iii	Finalize online exam schedule in discussion with the YCTC centers.	Contradicts with the previous statement. Who will confirm the availability of required infrastructure the department or the service provider? Please clarify	There is no such contradiction. Each course will have one exam which will be conducted on multiple dates , in consultation with YCTCs.
26	Do	Verify and review all training institute registration	What do you mean by this? Why the training institutes are required to be registreted? Please clarify	YCTCs will have to register in the EEAS portal and dept will verify the same. Since students are registered with YCTCs, this is essential.
27	Do	Work with the examiners to create a question bank for each of the tests	Contradicts with the previous statement. Who are these examiners going to be ? please clarify	The question bank has to developed by the bidder in consultation with examiners who may be appointed/nominated by DYS.
28	DO	View MIS report	Please specify the format and content?	Will be provided to the selected bidder and to be finalized mutually.
29	Part II, 3	Open standard VMC frame work for development	What do you mean by that? Do you want the service provider to develop the application for Dept.?	The application needs to be provided for the EEAS, whether developed or off-the-shelf.
30	Do	Application to be hosted in Department of youth services provided facility	Contradicts with the previous statement of Cloud. Does the department have the required technology and infrastructure of DC and DR? Please provide the details in line with the Cloud computing technology	Bidder can host the application/software on their own cloud. But this cloud needs to be secured.
31	Do	The hardware and software for the same to be provided by bidder	Contradicts with the all the previous statements in this direction. Please provide the details of the requirement and scope of the work	Bidder can host the application/software on their own cloud. But this cloud needs to be secured.
32	Part II, 4	User's manual, Administrator's manual	What does it mean? Please clarify	This is a manual with details on the application, workflows relevant for department officials, examiners, YCTC staff, students, etc.
33	Do	One time field level training for 1 nominee from each YCTC center to be provided in a hub-and-spoke model	Why this is required? Please specify and clarify the role and responsibility of this model in view of this scope of the work?	This is essential to successful roll out of EEAS and to run the program smoothly. This is to give better understanding of the newly proposed EEAS to the YCTCs and enable them to run the exams.
34	Part III, 9. Other	The selected bidder has to collect payments for their services from the Youth Computer Training centers for the number of students appearing in examination from the YCTC before the said examinations.	The terms does not appear to be very clear, please clarify. Do you mean the bidder will collect the payment from the YCTC directly as advance? What if in case the YCTC does not adhere to the payment terms? Does the bidder has any contractual obligation with the YCTC?	Kindly refer other terms -9 (i). There will be a contract between selected bidder and DYS.
35	DO	On termination of the contract, by either party, DYS shall pay the successful bidder for all services performed up to the effective date of termination.	If the contractual obligation is with the DYS? Or with the YCTC need clarification?	There will be a contract between selected bidder and DYS.
36	Form IV: Financial Bid	Project Management & Helpdesk & Support (Yearly Basis)	Not in line with the point mentioned just above the said line for financial bid. Please clarify.	Kindly club these charges to SI no. 1 of the financial bid.
37	11 Qualification criteria	The bidder should have at least 50 crore average Annual Sales Turnover generated from services related to System Integration (SI) during the last three (5) financial years (FY 13-14 FY 12-13, FY 11-12 and FY 10-11, FY 09-10) as per the last published bala-nce sheets	Since the work is for e learning and examination we request you to consider experience of e-leraning training and examination, why have the department has asked for turnover from system integration whereas scope of work is not of SI	EOI stands as the overall scope of the EOI is of a system integration. Bidder is advised to go through the requirement carefully to understand it better.

38	11 Qualification criteria	The Firm / Company should be in the business Details of Responding Firm & as System Integrator for at least 5 years as of Memorandum & Articles of Association 31st March 2015.	Since the scope of work is for e learning and examination we suggest department should allow companies from similar work.	EOI stands as the overall scope of the EOI is of a system integration. Bidder is advised to go through the requirement carefully to understand it better.
39	11 Qualification criteria	The responding firm should be minimum Relevant certificate needs to be attached CMMi Level 3	Since the CMMI certification is required for software development and department is looking for companies in examination area we suggest you to allow companies with similar experience and online testing companies does not require the CMMI certification	CMMi level 3 requirement is removed from the prequalification criteria.
40	4	EMD	EOI is silent on return process of the EMD amount INR 2 lacs in case of successful bidder or unsuccessful bidder. Kindly mention the same. in general, EMD DD is returned as soon as the bid process is completed.	EMD to be returned after declaration of successful bidder.
41	4	EMD	Request you to allow to submit the EMD in the form of Bank Guarantee (BG). BG format to be shared.	EOI stands.
42	16	9. Other Terms	It is mentioned that the selected bidder has to collect payments from the YCTC centres for the number of students appearing for the exam. However, besides the per student fee, the Financial Bid format on page 20 also mentions "Project Management & Helpdesk & Support (yearly basis)" - since this is a lumpsum amount, who would pay the same?	Kindly club these charges to sl no. 1 of the financial bid.
43	16	9. Other Terms	We request the department to clarify if it would be mandatory or optional for a YCTC to deploy EEAS for examinations since this has a bearing on expected number of students appearing for the electronic exam	It will be mandatory for all the centers to conducted the examination through electronic exam system.
44	17	9. Other Terms	We request the department to state the project duration for which the EEAS needs to be provided and the prices need to be valid.	Duration of the project is 3 years. However this may be renewed after mutual discussion.
45	5	2. Indicative Scope of Work	It is assumed that the bidder needs to host the EEAS in the bidder's own cloud. Please confirm.	Yes. But this cloud needs to be secure.
46	Page -5	Section 2; Points i& ii	Request the details on these points. Are these software related? If yes How? What is the flow of work?	The information provided is self-explanatory. Details and workflows will be provided to the selected bidder.
47	Page -8	Section 3; Bullet Point 3 & 4	Is the agency responsible for providing the Hardware for Hosting on the premises of the Youth Services? Please clarify.	Bidder can host the application/software on their own cloud. But this cloud needs to be secured.
48	Page -8	Section 4; Bullet Point 2	What kind of training are we looking at?	This would be classroom based training.
49	Page -16	Section 9; Point i	The selected bidder has to collect payment from individual centres? Please clarify. The payment should be centralised.	EOI stands.
50		Entire EOI	As per our understanding this is regarding Online/Computer Based Examination. Why does the entire EOI talk about System Integration? Even the experience asked for is of SI. Please clarify.	EOI stands as the overall scope of the EOI is of system integration. Bidder is advised to go through the requirement carefully to understand it better.
51		7. Prequalification Criteria : The Firm / Company should be in the business as System Integrator for at least 5 years as of 31st March 2015.	Request the department to consider for replacement of the term "system Integrators" and use the term "technology based solution provider" instead	EOI stands, as the overall scope of the EOI is of system integration. Bidder is advised to go through the requirement carefully to understand it better.
52		7. Prequalification Criteria : The responding firm should be minimum CMMi Level 3.	We would request the Department inclusion of the phrase "ISO 9001 or equivalent" also along with CMMi Level 3	CMMi level 3 requirement is removed from the prequalification criteria.
53		9. Other terms: i. The Selected bidder has to collect payments for their services from the Youth Computer Training centres for the number of students appearing in examination from that YCTC before the said examination.	Request the Department to let us know if there is any commitment on number of students taking online test	Kindly refer financial bid where indicative number of students is mentioned.

54		8. Technical Evaluation Criteria . (1 E) Quality : Bidder should have at least CMM Level 3 certificate	Request the Department consider the point system as : CMM Level 5 or ISO 27001 = 10. CMM Level 3 or ISO 9001 =5	EOI stands.
55		8. Technical Evaluation Criteria . (1 D): The bidder must have Global IT hardware and software certification series of it's own.	Request for omission of this clause	EOI stands.
56		3. Standard technology framework : Open Standard MVC Framework for development	Request for omission of this clause	Open MVC framework is preferred. However bidder can propose any other appropriate open standard framework.
57		3. Standard technology framework : GIGW compliance	Request for omission of this clause	EOI stands as GIGW compliance is required for Govt. related websites.